

User License Agreement for Sing for Speech® eProgram

Please read the full agreement before accepting. Scroll to review all terms.

1. About this agreement

This User License Agreement ("Agreement") is a legal agreement between you ("User," "you," or "your") and Ossia Music Therapy, LLC ("Company," "us," or "our") governing your access to and use of the **Sing For Speech eProgram**, a music-based speech exercise program, including all associated content, exercises, recordings, and features (collectively, the "Program").

By checking the box upon purchase and accessing the Program, you confirm that you have read, understood, and agree to be bound by the terms of this Agreement. If you do not agree, do not access or use the Program.

2. License grant

Subject to your compliance with this Agreement, we grant you a limited, non-exclusive, non-transferable, revocable license to access and use the Program solely for your personal, non-commercial speech rehabilitation purposes or, if you are a licensed speech-language pathologist, music therapist or healthcare provider, for supervised use with your patients.

3. Who may use this program

The Program is intended for:

- Persons seeking supplemental speech and language support
- Licensed speech-language pathologists (SLPs), certified music therapists, and qualified healthcare providers using the Program as a clinical supplement
- Caregivers of individuals with speech or neurological conditions, where clinician oversight is in place

This Program is not a substitute for professional music therapy or speech-language pathology services. Use of the Program does not establish a clinical relationship between you and the Company.

4. Medical and clinical disclaimer

The Program incorporates adaptations of evidence-informed techniques including Rhythmic Speech Cueing (RSC)® and Melodic Intonation Therapy (MIT)™ as practiced within the field of Neurologic Music Therapy®. However:

- The Program is designed as a **supplemental** home practice tool and is not intended to replace individualized evaluation, diagnosis, or treatment by a clinician.
- The Program in itself does not constitute "music therapy."
- Results vary by individual. The Company makes no guarantee of specific therapeutic outcomes.

5. Clinician accounts and patient access

If you are a licensed clinician subscribing on behalf of patients:

- You are responsible for ensuring that patient use of the Program is appropriate for their individual clinical profile.
- You agree to obtain informed consent from each patient prior to assigning them access to the Program.
- You may not share your login credentials or account access with other clinicians without a separate license.
- You acknowledge that patient progress data collected through the Program is accessible by only the patient's username/password.

6. Intellectual property

All content within the Program — including music recordings, therapeutic exercises, video content, text, graphics, and software — is the proprietary property of the Company or its licensors and is protected by copyright and intellectual property law.

- You may not reproduce, distribute, modify, create derivative works from, or publicly perform any Program content without prior written permission.
- You may not record, screen-capture, or otherwise copy Program sessions for distribution outside your personal use.

7. Privacy and data

By using the Program, you consent to the collection and use of certain information as described in our **Privacy Policy**, including:

- Account information (name, email, role)
- Program usage and session data is only saved if a survey is submitted at the end of a lesson by an individual user, and is only accessed by that individual user.

We do not sell your personal data to third parties.

8. Subscription, billing, and cancellation

- Access to the Program requires a paid subscription. Billing occurs on the cycle selected at enrollment (monthly or annual).
- Pricing is subject to change at the discretion of the Program owner, and notification of pricing changes will be sent via email to the User.
- Subscriptions renew automatically unless cancelled before the next billing date.
- Refunds are provided at our discretion and subject to our Refund Policy. We do not provide refunds for partial billing periods.
- Clinician-tier subscriptions covering patient access are subject to the terms agreed at the time of purchase.

9. Acceptable use

You agree **not** to:

- Share your account login with others
- Use the Program for any commercial purpose without written authorization
- Attempt to reverse engineer, decompile, or extract source code from the Program
- Use the Program in any way that violates applicable law

10. Termination

We reserve the right to suspend or terminate your access to the Program at any time if you violate the terms of this Agreement. Upon termination, your license to use the Program ceases immediately.

11. Limitation of liability

To the fullest extent permitted by law, the Company shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of or inability to use the Program. Our total liability to you for any claims arising under this Agreement shall not exceed the amount you paid for the Program in the twelve months preceding the claim.

12. Governing law

This Agreement is governed by the laws of the State of North Carolina. Any disputes shall be resolved in the courts of Orange County, NC.

13. Changes to this agreement

We may update this Agreement from time to time. We will notify you of material changes by email or through the Program interface. Continued use of the Program after changes take effect constitutes your acceptance of the updated Agreement.

14. Contact

For questions about this Agreement, contact us at: **sfs@ossiamusictherapy.com**

I have read and agree to the **User License Agreement** above, including the medical disclaimer and clinician responsibilities where applicable.

I understand that this Program is a **supplemental tool only** and does not replace the advice or treatment of a licensed music therapist or speech-language pathologist, or physician.

I consent to the collection and use of my usage data as described in the **Privacy Policy**.

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